

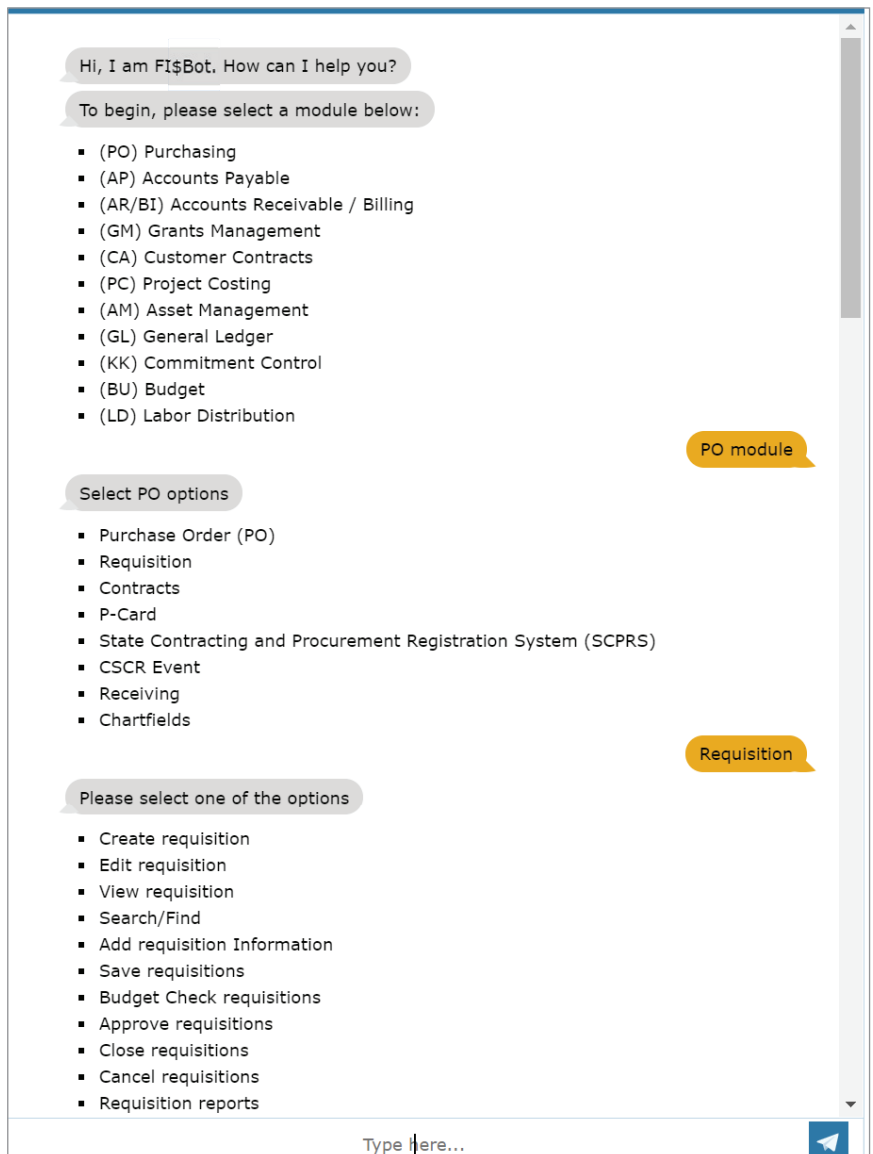
FI\$Bot is an interactive AI chatbot with answers to the most frequently asked FI\$Cal questions. FI\$Bot employs module-specific “Conversation Paths” for point-click navigation to content (Asset Management, Accounts Payable, Accounts Receivable / Billing, Customer Contracts, Grants Management, Project Costing, Purchasing). FI\$Bot content is constantly updated, includes step-by-step instructions, and hyperlinks (to Job Aids, Training, related topics, etc.).

Overview

- FI\$Bot is accessible from the icon in the FI\$Cal header.
- Can answer 2000+ questions asked in multiple ways with detailed step-by-step guided answers.
- Natural, launch-point to all FI\$Cal help/support materials and URLs.
- Built on IBM Watson AI.
- FI\$Bot now supports all FI\$Cal modules.

Benefits

- Allows users to get answers on-demand.
- Responses include hyperlinks to related topics, Job Aids, Training, etc.).
- Module-specific “Conversation Paths” for point-click navigation.
- Reduced ticket volume in the FSC.
- Allows the FSC to focus on processing defect and enhancement requests.
- Puts users in control of learning how to transact and problem solve in the system.



Hi, I am FI\$Bot. How can I help you?

To begin, please select a module below:

- (PO) Purchasing
- (AP) Accounts Payable
- (AR/BI) Accounts Receivable / Billing
- (GM) Grants Management
- (CA) Customer Contracts
- (PC) Project Costing
- (AM) Asset Management
- (GL) General Ledger
- (KK) Commitment Control
- (BU) Budget
- (LD) Labor Distribution

PO module

Select PO options

- Purchase Order (PO)
- Requisition
- Contracts
- P-Card
- State Contracting and Procurement Registration System (SCPRS)
- CSCR Event
- Receiving
- Chartfields

Requisition

Please select one of the options

- Create requisition
- Edit requisition
- View requisition
- Search/Find
- Add requisition Information
- Save requisitions
- Budget Check requisitions
- Approve requisitions
- Close requisitions
- Cancel requisitions
- Requisition reports

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