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FISCAL Focus

FISCAL: TRANSPARENCY. ACCURACY. INTEGRITY.

INTRODUCING THE CALIFORNIA HEALTH AND HUMAN SERVICES AGENCY SWAT

With executive sponsorship from the Chief Deputy Directors of the California Health and Human Services Agency (CHHSA), a team of subject matter experts was assembled to support our fellow departments and to help them achieve a successful and on-time implementation of the FISCAL System.

This team, the CHHSA FISCAL Special Work Action Team (SWAT), is comprised of 13 volunteers from across the various CHHSA departments with subject matters expertise in project management, budgets, accounting, procurement, and IT.

The team members dedicate 2.5 days a week to learning all about the FISCAL System and supporting our implementing department. And while it may seem like a large time investment, every department that donates a volunteer gets a FISCAL subject matter expert in return. In addition, all of the CHHSA departments, large and small, will be able to leverage the knowledge, templates, talent, and training produced by the CHHSA FISCAL SWAT.

Currently, the CHHSA FISCAL SWAT is supporting our Wave 1 implementing department with business process mapping, role mapping, data cleansing and change management. From this work we will be able to scale up our approach for our 7 departments implementing FISCAL in Wave 2.

Begin the discussion about FISCAL in your departments now. It's never too early to prepare. We are excited about our model and are always willing to share our methods and tools. If you are interested in learning more about our approach, please write jarred.patton@osi.ca.gov.

THE IMPORTANCE OF SPONSORSHIP

Strong sponsorship is one of the primary keys to project success. In order for FISCAL to be successful, we not only need the sponsorship of the FISCAL Project Sponsor but also sponsorship at each department. This is the group of individuals who will help the State realize the desired changes for the FISCAL Project. The objective is to support the vision and goals of FISCAL by leveraging existing leaders in roles of authority, so that these leaders can enable and lead change through their agency or department.

WAVE 1 REMINDER

Training Liaison Kickoff

December 10
9 a.m.—11 a.m.

DECEMBER
10

DAVID'S PERSPECTIVE

A Message From FI\$Cal Project Leadership

The digital age has set high expectations for California government leaders and constituents. The thirst for quick and accurate information is driven by the technology that allows us to find, read, and analyze data across multiple systems. Many of California's systems continue to use outdated technology that does not allow for easy access to data across departments. The ability to find skilled employees for outdated technologies is placing departments at risk of not being able to support their agencies' services.

These challenges may seem overwhelming or unsurmountable for many, but as I look around the project I see people who are ready for the challenge. In technology things change on an 18 month cycle so change is constant. Change comes in the form of new products, methods, and always needing to build on your skill sets. This is why I

"...I see people who are ready for the challenge."

chose the technology field as a career. Why I chose to come to the Project is simple; I can be part of a team that will change how California does business in accounting, budgeting, cash management, and procurement. A single centralized system will allow our leaders and constituents to have quick and accurate information so they can make informed decisions.

While working with each area of the Project the most rewarding thing I get to do each day is to assist managers and staff in order to meet the Project's objectives and to assist them on their career goals. A little secret that makes projects fun in the technology area is that you get to use the latest technology. If you're like me, a "digit-head", it's like a kid in the candy store. I want to thank all of you for your hard work and dedication to the Project.

David Duarte is the Deputy Director of FI\$Cal's Technology Team

WRAP UP OF BUSINESS PROCESS WORKSHOPS

FI\$Cal extends a big thank you to Wave 1 Departments! We deeply appreciate how much time the departments have given to attending the Business Process Workshops (BPWs). The effort over October and November took departmental resources out of their day-to-day responsibilities for days at a time.

The BPWs were detailed walk-throughs of the transactions that will take place in FI\$Cal. The work ahead for departments is to now work with their internal process owners and align to the new way of processing in the areas of accounting, budgeting, cash management, and procurement.

Aligning the department's internal processes is instrumental to a depart-



ment's success in using FI\$Cal effectively. This is an opportunity to evaluate how the department needs to change, or may improve upon, their current business operations.

The FI\$Cal business processes have statewide positive impacts. There is opportunity to reduce our environmental footprint by reducing the paper the State currently uses to process on paper forms. There is an opportunity to be more time-efficient by maximizing the use of workflow and on-line views and reporting. And there is a major benefit to the State with the ability to inquire in one, integrated financial system for the statewide reporting needs in accounting, budgeting, cash management, and procurement.

GLOSSARY

This section features acronyms or specifications resulting from the Business Process Re-Engineering sessions and Chart of Accounts sessions.

Business Process Designs:

The business process flows and narratives, key assumptions, and cross team impacts related to each business process within Departments.

Business Process Workshops (BPWs):

Sessions delivered to departments on the functionality being implemented for a specific wave. BPWs help departments build an understanding of the new processes at the process level and an understanding of how their department will be affected. Departments can then assess changes and impacts at the department level.

Change Management: An approach to transitioning individuals, teams, and organizations from a current state to a desired future state.

Department Support: Activities or meetings to update Departments on the FI\$Cal Project and support them in their ongoing efforts to prepare for the FI\$Cal implementation and transition. Examples of Department Support activities include sponsorship outreach, Department Readiness meetings, DLN meetings, and engagement, coaching, or working sessions.

Role Mapping: The process of mapping end users to the appropriate FI\$Cal end user roles required to complete their daily work activities with FI\$Cal.

Sponsorship: The act of taking responsibility for the FI\$Cal Project to help the State realize the value of the FI\$Cal system implementation; the network of sponsors who will help realize the desired change for the FI\$Cal Project.

Training Liaison: The department staff person, part of the Department Implementation Team, who supports and implements the FI\$Cal Project's training program at their department.